



Navigating www.tricare-west.com TRICARE® West Region Provider Portal

The screenshot shows the TRICARE West Region Provider Portal interface. The page layout includes a top navigation bar with tabs for HOME, AUTHORIZATIONS, CLAIMS, BENEFITS & COPAYS, RESOURCES, and PILOTS. A search bar and 'Log In / Register' link are also present. The main content area is divided into several sections: 'Public Tools' (Benefits A-Z, Is Approval Needed?, Network Provider Directory, Non-Network Provider Directory, Check Credentialing Status), 'Secure Tools' (Eligibility & Deductible, Patient OHI, Prescription Monitoring Program, Is Approval Needed?, Submit an Authorization, Authorization Status, Submit a Claim, Claim Status, Upload a Document, Claims Report, Request Electronic Remits, View & Print Remits, Recoupments, EFT Registration, TRICARE Provider Connect - Patient Medication List, TRICARE Provider Connect - Patient View, Nominate a Beneficiary For Case or Disease Management, PCM Enrollee Roster, Update Demographics, Update Specialty, Secure Inbox, Ask Us Secure Email, My Account), 'TRICARE West for Providers' (Do You Offer Telemedicine?, Network Directory Search Update), 'News and Updates' (5 items), 'Take Me To...' (Become a TRICARE Provider, Network Welcome Toolkit, Update My Demographics, Forms, Frequently Asked Questions, Clear and Legible Reports), 'Reimbursement' (No Pay Code List, Rates and Reimbursement, Performance-Based Maternity Payments), and 'Education' (TRICARE West Region Provider Handbook, Quick Reference Guides, Provider Newsletter, TRICARE Webinars/Online Education). A 'Crisis Hotlines' link is also visible at the bottom right.

1. **Log In/Register.** Take advantage of all the secure tools available by registering on our site.
2. **Navigation tabs.** Hover over the tab names to access the drop-down menu.
3. **Public Tools.** Access our tools that do not require a login/registration.
4. **Secure Tools.** Use secure tools for your TRICARE transactions. Login required.
5. **News and Updates.** View the latest TRICARE-related articles and our news archive.
6. **Take Me To....** Click on these shortcuts to key program information.
7. **Reimbursement.** Want to find current reimbursement information? This section will take you where you need to go.
8. **Education.** View the provider handbook, quick reference charts, quarterly newsletter, and online education options.

Content at www.tricare-west.com is subject to change.